

Electronic Acknowledgement Receipt

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International Application Number:	
Confirmation Number:	4428
Title of Invention:	Methods of monitoring communications sessions in a contact centre
First Named Inventor/Applicant Name:	Patrick Hession
Customer Number:	23644
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Filer Authorized By:	William M. Lee
Attorney Docket Number:	920673-95340
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File Listing:

Document Number	Document Description	File Name	File Size(Bytes)	Multi Part /.zip	Pages (if appl.)
1	Amendment - After Non-Final Rejection	Response-95340.pdf	257335	no	8

Warnings:

Information:**Total Files Size (in bytes):**

257335

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If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

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If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office

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